Draft Dated: 15 February 2002

TOWN CLERK'S & CORPORATE RESOURCES

DEPARTMENTAL REVENUE STRATEGY: 2002/03

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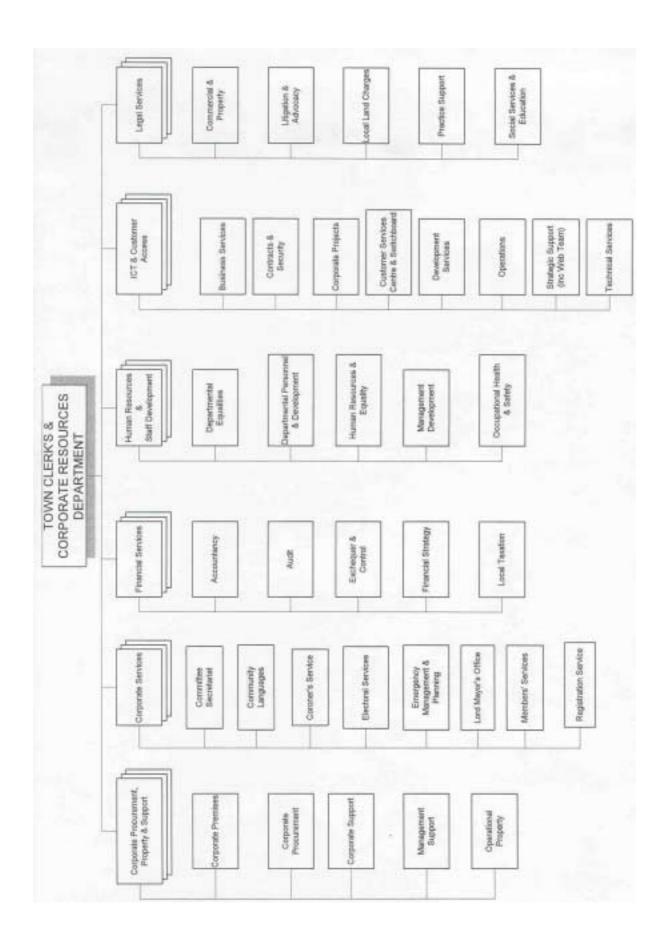
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SECTION 1: CONTEXT

- 1. The Department has over 600 staff (FTE) organised into six Divisions (Figure 1). Its direct controllable revenue budget for 2001/02 is £18.2m plus trading account turnover of £9.8m (Figure 2). The range of the services we manage is diverse but together they comprise the Council's main corporate resources and those direct public services which are best provided centrally. All contribute to the Department's main roles:
 - Making the best use of corporate resources; and
 - Making sure the Council acts with probity and integrity.

Figure 1: Staff as at 1 September 2001 (FTE)

Directorate	13
Corporate Procurement, Property & Support	95
Corporate Services	55
Financial Services	224
Human Resources & Staff Development	28
ICT & Customer Access	123
Legal Services	66
Total	604

Figure 2: Budget 2001/02

Division	Direct Budget	Trading Account Turnover
Directorate	899.6	0
Corporate Procurement, Property & Support	8,670.4	655.1
Corporate Services	2,455.6	0
Financial Services	4,772.6	1,831.2
Human Resources & Staff Development	1,118.2	158.8
ICT & Customer Access	840.5	4,923.1
Legal Services	(578.9)	2,235.6
Departmejtal Total (Excl net recharges)	18,178.0	9,803.8

- 2. Much of the Department's work (as set out in our Departmental Plan and Business Plans) is shaped by the corporate resource strategies for Asset Management; Customer Access; Finance; Human Resources and Equalities; ICT. Most aspects of the "modernising" agenda have a direct impact on the Department; we have therefore had to resource the management of substantial changes, whilst absorbing significant year on year budget reductions since unitary status. Constraints on us include:
 - Some services are heavily prescribed by statute, leaving relatively little discretion over budget levels.
 - Many service output levels are determined by the needs of the front line services we support.
 - Several small functions can yield only small reductions, often for disproportionate disbenefit.
- 3. Our trading services must break even from charges to other Departments. The Central Maintenance Fund (£4,563.5m) is dealt with outside this strategy. Our target reductions must therefore be found from £13,529.1m of the Department's direct budget. The targets are:

2002/03	2003/04	2004/05
£'000	£'000	£'000
192	481	699

SECTION 2: MAIN FINANCIAL ISSUES

1. The issues in this section lead to the financial proposals in the Appendices. These have been prepared after consultation with the Cabinet Lead for Finance and Resources.

DEPARTMENT-WIDE

- 2. **Investment in modernisation**: The Department is facing a substantial investment bill to replace or upgrade some of its systems and facilities (specific items are described later). These are at the end of their useful life, or need to be modernised to improve efficiency and meet current customer and performance management expectations. Improved customer access and e:government requirements are a particular priority. The initial investment will, in many cases, lead to improved efficiency in due course. The Department has been pursuing additional external funding and using its underspends to build up reserves. There remains a shortfall.
- 3. **Recruitment and retention**: This continues to be a financial and operational problem, sometimes acute, in key areas of Finance, ICT and Legal. It is principally due to uncompetitive salaries. Whilst unfilled vacancies sometimes mitigate the financial impact, more often there is additional cost from repeated recruitment and alternative ways of covering essential work. There is also pressure on colleagues to maintain output.
- 4. Procurement: A corporate target has been set for savings from more efficient procurement (to help fund the Leicester Education Pledge). The Department's overall planning target has been adjusted to provide a contribution. This will be found from improved procurement of items defined corporately.
- 5. **Best Value**: Financial Management Services and the Human Resources & Staff Development Division, together with the Job Shop and Standby Register, are subject to 2001/02 BV reviews. Their budgets therefore cannot contribute to the Department's reduction target in 2002/03; any savings in those areas are used for corporate priorities.
- 6. **Insurance**: The general rise in premiums is being felt by all Departments. Our costs will face pressure of the order of £70,000 which our services will attempt to absorb.
- 7. **External Income**: The Department's main sources of external income are summons costs and fees for Land Charges searches and Registration Services. We have negotiated with the Magistrates' Court an increase in summons cost income (shown in the Appendices). Income from the other fees has been increased in each of the last few years and has reached a plateau. More analysis of Land Charges is given later. Whilst coping with so much change and recruitment problems, the Department has no spare capacity to sell its services externally, except marginally (such as legal services to the Combined Fire Authority).
- 8. **Supported Employment**: A change to the funding arrangements allows a budget reduction (£20,000), shown in the Appendices, without any reduction in support to employees.

Neighbourhood Renewal Fund

- 9. The Department indirectly contributes to the objective of neighbourhood renewal through its support to front line services working on that issue.
- 10. Our direct contribution is through improved customer access at neighbourhood level. The combined Customer Access and ICT Strategies envisage a network of neighbourhood "Customer Service Centres", supported by a relocated and improved city centre CSC. By rationalising and localising "front of house" access points, and strengthening ICT support, access will be considerably easier and more convenient for the public.
- 11. £150,000 was approved in 2001/02 for a joint scheme with the Housing Department to extend the New Parks housing office and incorporate a pilot neighbourhood Customer Services Centre (with £20,000 allocated for this). Building work is scheduled to start in April 2002. Funding from 2002/03 depends on discussion with the Council's partners and on allocation decisions. However, the project appears central to the NRF's goals. Therefore, in order to recruit, two staff were offered 18 month contracts, so this expenditure is at risk. The annual staffing, IT and transport costs (staff will work between New Parks and NWC) are £50,000 a year.

CORPORATE PROCUREMENT, PROPERTY & SUPPORT

- 12. **Administrative Buildings**: The budget of £3m for the Centrally Located Admin Buildings (CLABs) was reviewed in detail two years ago against historical expenditure patterns. Adjustments and reductions were made then, so the budget is now well-profiled without spare resources. Significant reduction depends on a reduction in the number of CLABs and the property review is working towards disposal of the Greyfriars complex, perhaps at the end of 2003/04. This could realise an estimated £100,000 net saving from 2004/05 (shown in the Appendices). Other Admin Buildings issues are:
 - Energy expenditure levels are dependent on the weather; the budget assumes recent weather patterns will continue.
 - The heating and air conditioning facilities in New Walk Centre are at the end of their expected life and need early phased or complete replacement.
 This would lead to reduce energy expenditure. A capital bid has been submitted.
 - Building cleaning could be rationalised to bring all CLABs into line, but with a reduction in cleaning frequencies for some occupiers. A budget saving of £30,000 is shown in the Appendices for Years 2 and 3 to allow time for review and negotiation.
- 13 **ESPO**: Dividends have been reducing and are expected to be lower from now on. The organisation's target is, in fact, to break even. The actual amount cannot yet be quantified.
- 14 **Efficiency & Restructuring**: The Division's working and supplies arrangements have been reviewed leading to various reductions, as shown in the Appendices. Year 3 savings in postage costs across the Department are planned from a further review.

CORPORATE SERVICES

- 15. **Electoral Services**: From recent experience it seems to be a reasonable risk to reduce the provision for bye-elections to allow for one a year rather than two (shown in the Appendices). Working practices have been changed in response to the increased pressure of the new Rolling Register. There is no permanent provision in the revenue budget for the 2003 local elections, but the Department has accumulated a reserve of £100,000 towards the cost of about £250,000 (see Section 4). The balance is an unbudgeted pressure in 2003/04.
- 16. **Emergency Management**: An increase in Government grant allows the reduction shown in the Appendices. It is likely that this direct grant will become absorbed into the SSA, when a further review of this budget will be required.
- 17. **Efficiency**: A review of supplies and printing requirements has yielded reductions as shown in the Appendices.
- 18. **Members' Expenses and Member Services**: The Council is considering a new scheme of Members' Allowances following recommendations by an Independent Panel. An estimate of the costs of the new scheme has led to a growth proposal shown in the Appendices. Area arrangements from the revitalising neighbourhoods project will place more pressure on Members' time and on the support they need.

FINANCIAL SERVICES

- 19. **Growth Proposals**: The District Auditor has raised concerns about the level of Internal Audit resources (low against comparable authorities) and the service's capacity to improve quality control. There are acute recruitment difficulties in this area. The opportunity is being taken to develop partnership arrangements with the private sector and enhanced resource levels are proposed. A second growth proposal arises from an increase in the licence fee for the Council's financial management software (FMIS). Details are in the Appendices.
- 20. **Payroll**: User dissatisfaction with this service and high costs have been partially addressed, but the further improvements required are dependent on a new system. A procurement exercise for a combined payroll/personnel system (the latter also being a source of dissatisfaction) has started, with specialist consultants advising. Configuration of the service will be addressed, as well as the means of finance, recognising the Council's shortage of capital.
- 21. **Local Taxation**: An increase in summons cost income has been agreed with the Magistrates' Court, as shown in the Appendices. Despite driving down costs each year recently (totalling £0.8m since 1998/99), unit costs remain comparatively high. A rationalisation of the outside enquiry team could produce a further saving in Years 2 and 3 (see Appendices). However, further improvement is now dependent on a new system, the current one now creating significant business continuity risk, as well as inefficiencies. A procurement exercise is being developed and a reserve has been created to contribute to the cost (see Section 4). The system will take time to be implemented and bed down. Further improvements will be pursued but it is unlikely that significant further savings will be available within the period of this Strategy.

- 22. **Risk Management**: As well as increases in the cost of premiums, previous insurance commission benefits can no longer be expected, putting further pressure on the budget.
- 23. **Audit and Investigations**: The current Weekly Benefit Savings Scheme will not continue after 2001/02, allowing the reduction shown in the Appendices. These include efficiency improvements from Year 2 after the new scheme has bedded in.
- 24. **Efficiency**: Reviews of processes have led to the reductions shown in the Appendices.

ICT AND CUSTOMER ACCESS

- 25. Customer Services and "Front of House": We hope that, in about 18 months, major improvements can be planned and start to be made to city centre access to Council services. This would streamline and co-ordinate "first stop" personal and telephone access. It would form the hub of a network of neighbourhood access points, a pilot of which is described above under "Neighbourhood Renewal Fund". To start this, the Customer Services Centre has transferred to the ICT Service, and we are moving towards integrating the Switchboard by developing the staff into a Customer Services Telephone Support Team. The service is absorbing the initial costs of this. Sources of capital funding are being pursued, including through the capital programme. The likely capital and revenue costs realistically depend on rationalising and reshaping a wider range of "front of house" facilities, such as cash payments and benefits. This radical proposal could lead to:
 - Improved and more convenient public access.
 - New methods of service delivery at the point of delivery, and achievement of e:government targets.
 - Savings to offset setting up costs through consolidation of accommodation and co-locating better trained front of house staff, who can reduce the number of queries which currently take up the time of other services.

This proposal is outside the scope of this Strategy and will be brought forward separately, with funding options, when fully prepared.

26. **Efficiency**: Reviews of processes have led to the reductions shown in the Appendices.

LEGAL SERVICES

27. **Land Charges**: Fees for searches are the only opportunity this Division has to contribute to the reduction target. This is highly sensitive to the house buying market. Activity dipped in 2000/01 leading to a shortfall of over £100,000. In 2001/02 the market has been more buoyant, but an expected £30,000 deficit this year is likely to be repeated next year. If anything, the market could drop further with a downturn in the economy. The only way to avoid a budget shortfall is to increase fees for 2002/03 (the last increase was by £5 in August 2000). After comparing the charges of neighbouring and comparator authorities, an increase is sustainable, and is proposed. This will increase the fee from £90.60 to £100, with a new higher fee of £130 for commercial property searches.

SECTION 3: SERVICES WITHOUT BUDGET PROPOSALS

1. **Directorate**: This budget comprises fixed salary and pension costs, staff development, liabilities to the former ADC and fixed corporate recharges.

2. Corporate Property & Business Support

- Corporate Procurement: This team was established in September 2001 after an Appendix R review. Its role is to drive the Procurement BV Review Improvement Plan to meet budget reduction and other targets.
- Job Shop and Standby Register: These Sections are subject to the 2001/02 Best Value review of Human Resources.

3. Corporate Services:

- Committee Secretariat: New political management arrangements have substantially increased the demands on this section. This Strategy does not address any additional costs of servicing area arrangements which may arise from the revitalising neighbourhoods project; such costs are addressed through that project.
- Community Languages: A corporate review of all translation and interpretation services is under way, in partnership with the Health Authority. Any financial implications for the Department cannot be estimated at this stage.
- Coroner's Service: The problem of underfunding inherited at unitary status
 has been reduced through a review and tightening of procedures. A
 probable 2001/02 overspend remains (perhaps £30,000) due to increased
 toxicology and associated costs, and keen public interest in an
 increasingly litigatious society. Further action may be possible to bring the
 budget more into line, so no adjustment is proposed at this stage.
- Lord Mayor's Office: This section has recently completed and Appendix R review to reduce staffing, following a 2001/02 budget reduction.
- Registration Service: The number of Registrars is governed by a national scheme. Support staff are engaged primarily in income-generation (sale of certificates, etc). Income has increased in each of the last few years and has reached a plateau, pending transfer to the new Registration Office in New Walk. For now, it is assumed that the revenue implications of the move will be neutral.

4. Financial Services

- Accountancy: This was to the subject of a 2001/02 Best Value review.
- Financial Strategy: Subject to the same review.

5. Human Resources and Staff Development

The Division is subject to a 2001/02 Best Value review.

SECTION 4: DEPARTMENTAL RESERVES

Figure 3: Departmental Reserves.

Reserve	Amount as at August 2001	Purpose
Elections	£100,000	Contribution towards costs of 2003 local elections.
WIMI	£23,100	To support a programme to help the career opportunities of female staff.
Legal IT System	£36,900	Contribution towards a new case management system to improve efficiency and performance management information.
Registration Office Relocation.	£316,100	Contribution towards the development of a new office to replace the premises in Pocklington's Walk. The capital programme part funds this.
Committee rooms sound system.	£100,000	To improve audibility generally and particularly for those with hearing impairment.
Local Taxation IT system.	£178,000	Contribution towards a new system to improve efficiency and ensure business continuity.

1. The Department's current reserves are shown at Figure 3. We manage other reserves for corporate purposes but these are outside this Strategy.

1.	The proposals in the Appendices put no individuals at	risk in	2002/03.	.In
	Years 2 and 3, the effects are marginal and can be planned for without anyone actually being put at risk.	almost	certainly	be

SECTION 6: IMPLICATIONS FOR OTHER DEPARTMENTS

<u>SEC I</u>	HON 6. IMPLICATIONS FOR OTHER DEPARTMENTS
1.	The only direct effect on other Departments of the proposal in the Appendices would be changes in cleaning frequencies from Year 2 for some CLAB occupiers, with reduced income for Commercial Services.

Revenue Budget 2002/03 to 2004/05 - Spending & Resource Forecast

Proposal No:	ITEM	2002/03	2003/04	2004/05
		£000	£000	£000
	2002/03 Cash Target	13,841.9	13,841.9	13,841.9
1	Internal audit - increase in staffing following District Audit review	30.0	30.0	30.0
	Add Total Service Enhancements	30.0	30.0	30.0
	Add Total Decisions already taken	0.0	0.0	0.0
2 3	Additional cost of licence fee for Masterpiece (FMIS) Review of Members' allowances	12.0 245.0	25.0 245.0	25.0 245.0
	Add Total Other	257.0	270.0	270.0
	Sub Total - Growth	287.0	300.0	300.0
4	Rationalisation of cleaning standards in CLABS		30.0	30.0
_	Less Total Service Reductions	0.0	30.0	30.0
_	Less Total of Decisions already taken	- 0.0	- 0.0	- 0.0
_				
5 6 7 8 9	Increase in summons costs income Reduction in the number of outside enquiry officers Various miscellaneous budget reductions in FMIS Review of the Control team & paying creditors by BACS Reduction in the training budget for the Fin. Serv's division	100.0 10.0 10.0 20.0 5.0	100.0 40.0 10.0 32.0 5.0	100.0 40.0 14.0 45.0 5.0
10 11	Review of printing and running costs - Corporate Services Review of printing and running costs - IT	6.0 46.0	14.0 18.0	19.0 20.0
12 13 14 15	Corporate storage Office services - staffing (against posts currently vacant) Town Hall Kitchen Rationalisations to achieve efficiency savings - CPPS	8.0 12.0 16.0 40.0	8.0 12.0 16.0 110.0	8.0 12.0 16.0 110.0
16 17 18	Savings from the Procurement BV review (Department-wide) Customer Care - Savings from BV review Financial Management - Savings from BV review	26.4 2.5 23.0	26.4 2.5 23.0	26.4 2.5 23.0
19 20 21 22	People Management - Savings from BV review Postages - Cross Departmental Business Development Unit - rationalisation of staffing Reduction in admin buildings assuming disposal of Greyfriars	9.0	9.0	9.0 60.0 10.0 100.0
23	Efficiency savings to be allocated to divisions	74.1	232.1	256.1
	Less Total Efficiency/Restructuring Savings & Additional income	408.0	658.0	876.0
24 25	To reduce temporary staffing in the Investigations team Reduction in Investigations budget following a review of	20.0	22.0	22.0
26	the first year of operation of the new WBS regime Reduction in provision for City Council bye-election costs	0.0 13.0	20.0 13.0	20.0 13.0
27 28	Reduction in contribution to Emergency planning costs Changes to the supported employment scheme	18.0 20.0	18.0 20.0	18.0 20.0
	Less Total Other	71.0	93.0	93.0
	Sub Total - Reductions	479.0	781.0	999.0
	Planning Total (2002/03Price Base)	13,649.9	13,360.9	13,142.9

Town Clerk's and Corporate Resources Department

APPENDIX 2

Revenue Budget - Budget Growth

	2002/03	2003/04	2004/05
Samilas Enhancements			
Service Enhancements Internal audit - increase in staffing following District Audit review	30.0	30.0	30.0
Total Service Enhancements	30.0	30.0	30.0
Decisions already taken			
Total Decisions already taken	0.0	0.0	0.0
Othor			
Other Additional cost of licence fee for Masterpiece (FMIS)	12.0	25.0	25.0
Review of Members' allowances	245.0	245.0	245.0
Total Other	257.0	270.0	270.0
Total - Growth	287.0	300.0	300.0

File updated

02/08/02

Town Clerk's & Corporate Resources Department

Revenue Budget - Budget Reductions

	2002/03	2003/04	2004/05
On the Bull office			
Service Reductions			
Rationalisation of cleaning standards in CLABS	_	30.0	30.0
Translandarion of oldarining standards in 52/125		00.0	00.0
Total Service Reductions	0.0	30.0	30.0
Decisions already taken			
	-	-	-
Total of Decisions already taken	0.0	0.0	0.0
Total of Booloidile andady taken	0.0	0.0	0.0
Efficiency/Restructuring savings and additional income			
Increase in summons costs income	100.0	100.0	100.0
Reduction in the number of outside enquiry officers	10.0	40.0	40.0
Various miscellaneous budget reductions in FMIS	10.0	10.0	14.0
Review of the Control team & paying creditors by BACS	20.0	32.0	45.0
Reduction in the training budget for the Fin. Serv's division	5.0	5.0 14.0	5.0 19.0
Review of printing and running costs - Corporate Services Review of printing and running costs - IT	6.0 46.0	18.0	20.0
Corporate storage	8.0	8.0	8.0
Office services - staffing (against posts currently vacant)	12.0	12.0	12.0
Town Hall Kitchen	16.0	16.0	16.0
Rationalisations to achieve efficiency savings - CPPS	40.0	110.0	110.0
Savings from the Procurement BV review (Department-wide)	26.4	26.4	26.4
Customer Care - Savings from BV review	2.5	2.5	2.5
Financial Management - Savings from BV review	23.0	23.0	23.0
People Management - Savings from BV review	9.0	9.0	9.0
Postages - Cross Departmental	-	-	60.0
Business Development Unit - rationalisation of staffing	-	-	10.0 100.0
Reduction in admin buildings assuming disposal of Greyfriars Efficiency savings to be allocated to divisions	- 74.1	232.1	256.1
Efficiency savings to be anocated to divisions	7 4.1	202.1	250.1
Total Efficiency/Restructuring Savings & Additional Income	408.0	658.0	876.0
, , ,			
<u>Other</u>			
To reduce temporary staffing in the Investigations team	20.0	22.0	22.0
Reduction in Investigations budget following a review of			
the first year of operation of the new WBS regime	0.0	20.0	20.0
Reduction in provision for City Council bye-election costs	13.0	13.0	13.0
Reduction in contribution to Emergency planning costs Changes to the supported employment scheme	18.0 20.0	18.0 20.0	18.0 20.0
Onanges to the supported employment scheme	20.0	20.0	20.0
Total Other	71.0	93.0	93.0
Total - Reductions	479.0	781.0	999.0

File: Buds0203/redsum4 File updated: 18/02/2002

TOWN CLERK'S & CORPORATE RESOURCES

DEPARTMENTAL REVENUE STRATEGY 2002/2003

GROWTH PROPOSALS

TOWN CLERK'S & CORPORATE RESOURCES DEPARTMENT GROWTH PROPOSAL 2002/2003

SERVICE AREA	Internal Audit - Audit	Proposal No:
staffing		

Details of Proposal:

To revise and enhance the establishment within the Audit section, and create the opportunity to develop partnership arrangements with the Private Sector

Type of Growth (delete as appropriate)

Decision Already Taken/Service Improvement/Other

Justification for Proposal: The Department is committed to providing an effective Internal Audit Service. The proposal supports this objective, and addresses concerns raised by the District Auditor in his recent draft report on Internal Audit. These were primarily related to the need to create the management capacity to improve quality control and to enhance the status of the section, which has been shown to be relatively under-resourced, compared to similar sized authorities (see below). The additional resource would be applied to

- ➤ The implications of reviewing the structure to help address the DA's concerns
- > Costs associated with introducing a partnership arrangement with a private sector partner or a combination of these.

Departmental Priorities Addressed

The Department is committed to ensuring that the Council's processes are as effective and efficient as possible. This proposed strengthening of Internal Audit supports this priority.

Date to be implemented from

1/4/02

Financial Implications of Proposals	2002/03	2003/04	2004/05
5 % of budget represented (7% of	£000s	£000s	£000s
staffing)			
Amount	30	30	30
Service Budget		<u>2000/01</u>	<u>2001/02</u>
		<u>Outturn</u>	<u>Budget</u>
		£000s	£000s
Staff		423.1	436.5
Supplies & Services		134.6	124.3
TOTAL		<u>557.7</u>	<u>560.8</u>
Staffing Implications	2002/03	2003/04	2004/05
	£000s	£000s	£000s
Current service staffing (FTE)			
Extra post(s) (FTE)			

Geographical Implications

None

Effect on other departments and corporate priorities Improving the management capacity of the section should help to improve the effectiveness its work, thus helping the Council to make best use of Council Resources and ensure the Council acts with probity and integrity in its transactions. Internal Audit is a mechanism to provide assurances to the Council that these priorities are integral to council service delivery.

Benchmarking Information Based on 2001/2 budgets and audit plans.

Cost/£m of turnover £992 (17% below comparable authorities)

Cost per audit day £192 (8% below comparable authorities)

Cost of audit per fte £29800 (15% below comparable authorities)

Audit days per fte 156 (7% below comparable authorities)

Other Service Implications (continue overleaf if necessary) None

Signature:.....L Goldberg (Head of Audit)
Date: 05 September 2001

TOWN CLERK'S & CORPORATE RESOURCES DEPARTMENT GROWTH PROPOSAL 2002/2003

SERVICE AREA		Pro	oosal No:
FMIS		110	<u> </u>
Details of Proposal:			
The Council pays annual licence fee to Compu			
Financial Management software. The current libut will expire in March 2002. Although it is exp		•	•
will be agreed, it is almost certain that the fee			able price
Type of Growth (delete as appropriate)		·	
Decision Already Taken/Service Improvement/	Other		
Justification for Proposal: The long licence	period previ	ously negotia	ited has
cushioned the Authority from annual increase.			
next few years will again be agreed, but that th	ere will be a	one-off enha	ancement
needed to increase the base budget.			
Departmental Priorities Addressed The lice		•	•
a financial management information system. T	•	•	order to
maintain statutory records, as well as support l	budgetary in	ianagemeni	
Date to be implemented from The licence is	currently in t	wo separate	
agreements for different products. The main el	ement expir	es on 31/3/20	002, the
smaller element on 31/3/2003. The growth bid	reflects this	-	
Financial Implications of Duances	2002/02	2002/04	2004/05
Financial Implications of Proposals 36 % of budget represented	2002/03 £000s	2003/04 £000s	2004/05 £000s
Amount	12	25	25
Amount	12	25	25
Service Budget		0000/04	2004/02
Service Budget		<u>2000/01</u>	<u>2001/02</u>
Service Budget		Outturn	Budget
		Outturn £000s	Budget £000s
Staff		Outturn £000s N/a	Budget £000s N/a
		Outturn £000s	Budget £000s
Staff		Outturn £000s N/a	Budget £000s N/a
Staff Current licence fee	2002/03	Outturn £000s N/a 68 N/a 2003/04	Budget £000s N/a 68 N/a 2004/05
Staff Current licence fee TOTAL Staffing Implications	£000s	Outturn £000s N/a 68 N/a 2003/04 £000s	Budget £000s N/a 68 N/a 2004/05 £000s
Staff Current licence fee TOTAL Staffing Implications Current service staffing (FTE)	£000s N/a	Outturn £000s N/a 68 N/a 2003/04 £000s N/a	Budget £000s N/a 68 N/a 2004/05 £000s N/a
Staff Current licence fee TOTAL Staffing Implications	£000s	Outturn £000s N/a 68 N/a 2003/04 £000s	Budget £000s N/a 68 N/a 2004/05 £000s
Staff Current licence fee TOTAL Staffing Implications Current service staffing (FTE)	£000s N/a	Outturn £000s N/a 68 N/a 2003/04 £000s N/a	Budget £000s N/a 68 N/a 2004/05 £000s N/a
Staff Current licence fee TOTAL Staffing Implications Current service staffing (FTE) Extra post(s) (FTE) Geographical Implications	£000s N/a N/a	Outturn £000s N/a 68 N/a 2003/04 £000s N/a N/a N/a	Budget £000s N/a 68 N/a 2004/05 £000s N/a N/a
Staff Current licence fee TOTAL Staffing Implications Current service staffing (FTE) Extra post(s) (FTE) Geographical Implications Effect on other departments and corporate	£000s N/a N/a priorities	Outturn £000s N/a 68 N/a 2003/04 £000s N/a N/a N/a None The licence	Budget £000s N/a 68 N/a 2004/05 £000s N/a N/a
Staff Current licence fee TOTAL Staffing Implications Current service staffing (FTE) Extra post(s) (FTE) Geographical Implications	£000s N/a N/a priorities	Outturn £000s N/a 68 N/a 2003/04 £000s N/a N/a N/a None The licence	Budget £000s N/a 68 N/a 2004/05 £000s N/a N/a
Staff Current licence fee TOTAL Staffing Implications Current service staffing (FTE) Extra post(s) (FTE) Geographical Implications Effect on other departments and corporate paid, or the Authority will be unable to provide information.	£000s N/a N/a priorities	Outturn £000s N/a 68 N/a 2003/04 £000s N/a N/a None The licence fancial manage	Budget £000s N/a 68 N/a 2004/05 £000s N/a N/a
Staff Current licence fee TOTAL Staffing Implications Current service staffing (FTE) Extra post(s) (FTE) Geographical Implications Effect on other departments and corporate paid, or the Authority will be unable to provide	£000s N/a N/a priorities	Outturn £000s N/a 68 N/a 2003/04 £000s N/a N/a N/a None The licence	Budget £000s N/a 68 N/a 2004/05 £000s N/a N/a
Staff Current licence fee TOTAL Staffing Implications Current service staffing (FTE) Extra post(s) (FTE) Geographical Implications Effect on other departments and corporate paid, or the Authority will be unable to provide information.	£000s N/a N/a priorities statutory fina	Outturn £000s N/a 68 N/a 2003/04 £000s N/a N/a None The licence fancial manage None	Budget £000s N/a 68 N/a 2004/05 £000s N/a N/a
Staff Current licence fee TOTAL Staffing Implications Current service staffing (FTE) Extra post(s) (FTE) Geographical Implications Effect on other departments and corporate paid, or the Authority will be unable to provide information. Benchmarking Information	E000s N/a N/a priorities statutory final	Outturn £000s N/a 68 N/a 2003/04 £000s N/a N/a None The licence fancial manage None	Budget £000s N/a 68 N/a 2004/05 £000s N/a N/a
Staff Current licence fee TOTAL Staffing Implications Current service staffing (FTE) Extra post(s) (FTE) Geographical Implications Effect on other departments and corporate paid, or the Authority will be unable to provide information. Benchmarking Information Other Service Implications (continue overlead)	E000s N/a N/a priorities statutory final	Outturn £000s N/a 68 N/a 2003/04 £000s N/a N/a None The licence fancial manage None	Budget £000s N/a 68 N/a 2004/05 £000s N/a N/a

TOWN CLERK'S & CORPORATE RESOURCES DEPARTMENT GROWTH PROPOSAL 2002/2003

SERVICE AREA		Prop	<u>osal No:</u>
Corporate Services			
Details of Proposal: undertaken to assess the impact of the new common Members' duties. The revised scheme is still sestimate of the cost of implementing the scheme budget.	nstitutional a subject to Co	irrangements uncil approva	on al. An
Type of Growth (delete as appropriate)			
Decision Already Taken/Service Improvement/	Other		
<u>Justification for Proposal:</u> There was a staindependent review of Members allowances.	atutory requi	ement for an	
<u>Departmental Priorities Addressed</u> The Der the activities of the City Council	nocratic proc	ess is at the	heart of
Date to be implemented from 1/4/2001			
Financial Implications of ProposalsN/A % of budget represented	2002/03 £000s	2003/04 £000s	2004/05 £000s
Amount	245.0	245.0	245.0
Service Budget		2000/01 Outturn £000s	2001/02 Budget £000s
Staff		377.8	417.4
Supplies & Services		76.8	90.8
Etc			
TOTAL		<u>454.6</u>	<u>508.2</u>
Staffing Implications	2002/03 £000s	2003/04 £000s	2004/05 £000s
Current service staffing (FTE)	N/A	N/A	N/A
Extra post(s) (FTE)	N/A	N/A	N/A
Geographical Implications	İ	None	
Effect on other departments and corporate	priorities	Vone	
Benchmarking Information		N/A	
Other Service Implications (continue overlean	af if necessai	ry) None	
Signature: Date:			

TOWN CLERK'S & COPORATE RESOURCES

DEPARTMENTAL REVENUE STRATEGY 2002/2003

REDUCTION PROPOSALS

SERVICE AREA Operational Property CLAB's	Proposal No:	4	
Details of Proposed Reduction: the same frequency and specification Interior Building (Cleaning, bring a	III the CLAB's bui	ldings onto
Type of Reduction (delete as appropriate)			
Decisions alroady taken Efficiency/Restructuring Service Reduction Other			
Date to be implemented from: 1 April 2002			
Financial Implications of Reduction 1.5 % of total budget represented, 8% of cleaning budget	2002/03 £000s	2003/04 £000s	2004/05 £000s
Amount	0	30	30
Service Budget Direct Costs		2000/01 Outturn £000s	2001/02 Budget £000s
Staff		0	0
Running Costs (new property added – Eagle House)		2,082	2,308
Income		(105)	(119)
TOTAL		<u>1,977</u>	2,189
Effect of proposal on service users or others payments to the current service provider – Commercial Serv		e specification ar	nd the
Staffing Implications	2002/03 £000s	2003/04 £000s	2004/05 £000s
Current service staffing (FTE)	None	None	None
Post(s) deleted (FTE)	None	None	None
Current Vacancies (FTE)	None	None	None
Individuals at risk (FTE)	None	None	None
Geographical Implications		None	
Effect on other departments and corporate priorities Commercial Services		Reduction in rev	enue for
Benchmarking Information		None	
Other service implications (Continue overleaf if necessary)		None	
Signature:Geoffrey J Organ Date: 28 August 2001			

SERVICE AREA	Proposal No:	5	
Local Taxation			
Details of Proposed Reduction: liability order from £20 to £31 Will generate additional income from those people who defincease, which has been approved by the Magistrates Coulaverage of comparator authorities.		of Council Tax.	Despite the
Type of Reduction (delete as appropriate)			
Decisions already taken Efficiency/Restructuring Sorvice Reduction			
Other			
<u>Date to be implemented from:</u> June 2002			
Financial Implications of Reduction	2002/03	2003/04	2004/05
45% of budget represented	£000s	£000s	£000s
Amount	100	100	100
Service Budget Direct Costs	1	2000/01 Outturn £000s	2001/02 Budget £000s
Staff			
Supplies & Services			
(Income)		(232)	(220)
TOTAL		(232)	(220)
Effect of proposal on service users or others		None	
Staffing Implications	2002/03	2003/04	2004/05
Current service staffing (FTE)	N/a	N/a	N/a
Post(s) deleted (FTE)	N/a	N/a	N/a
Current Vacancies (FTE)	N/a	N/a	N/a
Individuals at risk (FTE)	N/a	N/a	N/a
Geographical Implications		None	
Effect on other departments and corporate priorities		None	
Benchmarking Information comparator authorities	Our costs rema	ain below the ave	erage for
Other service implications (Continue overleaf if necessary)		None	
Signature: Date:			

SERVICE AREA Local Taxation	Proposal No:	6	
Details of Proposed Reduction: To reduce the number of to 4.	of officers in the	outside enquiry te	eam from 6
Type of Reduction (delete as appropriate)			
Decisions already taken Efficiency/Restructuring Service Reduction Other			
Date to be implemented from: 1/10/02, with a further re	eduction w.e.f 1/	4/03	
Financial Implications of Reduction Equates to 1% of staffing budget in year 1, 3% in years 2 and 3.	2002/03 £000s	2003/04 £000s	2004/05 £000s
Amount	10	40	40
Service Budget Direct Costs		2000/01 Outturn £000s	2001/02 Budget £000s
Staff		1,404	1,472
Supplies & Services		954	960
Etc		(788)	(767)
TOTAL		1,570	1,665
Effect of proposal on service users or others	None		
Staffing Implications	2002/03	2003/04	2004/05
Current service staffing (FTE)	6	6	6
Post(s) deleted (FTE)	1	2	2
Current Vacancies (FTE)	1	1	1
Individuals at risk (FTE)	0	1	1
Geographical Implications		None	
Effect on other departments and corporate priorities		None	
Benchmarking Information		None	
Other service implications (Continue overleaf if necessary)		None	
Signature: Date:			

SERVICE AREA FMIS Team	Proposal No:	7	
		I consultancy sup	
less is needed due to the development of in-house expertise			
departments now have their own provision and a reduction i	in the provision o	r computer maint	enance
Type of Reduction (delete as appropriate)			
Decisions already taken			
Efficiency/Restructuring			
Service Reduction			
Other			
Date to be implemented from: 1/4/02			
Financial Implications of Reduction	2002/03	2003/04	2004/05
27% of budget represented, rising to 38%	£000s	£000s	£000s
Amount	10	10	14
Service Budget Direct Costs		2000/01	2001/02
		Outturn	Budget
		£000s	£000s
Staff		N/a	N/a
Supplies & Services		28.3	36.3
Etc		N/a	N/a
TOTAL		N/a	N/a
Effect of proposal on service users or others			
Staffing Implications	2002/03	2003/04	2004/05
Current Service staffing (FTE)	N/a	N/a	N/a
Post(s) deleted (FTE)	N/a	N/a	N/a
, , , , ,			
Current Vacancies (FTE)	N/a	N/a	N/a
Individuals at risk (FTE)	N/a	N/a	N/a
Geographical Implications		None	
Effect on other departments and corporate priorities		None	
Benchmarking Information		None	
Other service implications		None	
(Continue overleaf if necessary)			
Signature:			
Date:			

SERVICE AREA	Exchequer & Control		Proposal No:	8	
	d Reduction: To ing the use of BACS instand identify savings from		. Also, to review	the operation of	
Type of Reduction	(delete as appropriate)				
Efficiency/R Service Rec Other					
pate to be implemed years from 1/4/02. T following 2 years.	he review of the Control	ent by BACS to be section to begin			
Financial Implication	esented in year 1, rising	to 12% in	2002/03 £000s	2003/04 £000s	2004/05 £000s
Amount			20	32	45
Service Budget Dir	ect Costs			2000/01 Outturn £000s	2001/02 Budget £000s
Staff				173	165
Supplies & Services				103	101
Etc					
TOTAL				<u>276</u>	<u>266</u>
Effect of proposal	on service users or oth	<u>iers</u>	None	L	
Staffing Implication	<u>1s</u>		2002/03	2003/04	2004/05
Current service staff	ing (FTE)		10	10	10
Post(s) deleted (FTE	≣)		0	1	1
Current Vacancies (FTE)		1	1	1
Individuals at risk (F	TE)		0	0	0
Geographical Impl	cations			None	
Effect on other dep	partments and corporat	e priorities		None	
Benchmarking Info	ormation_			None	
Other service impli (Continue overleaf if				None	
Signature: Date:					

SERVICE AREA Training	Proposal No:	9	
Details of Proposed Reduction: To reduce the b	udget available fo	r training within t	he division
Type of Reduction (delete as appropriate)			
Decisions already taken Efficiency/Restructuring Service Reduction			
Other Date to be implemented from: 4/4/02			
Date to be implemented from: 1/4/02			
<u>Financial Implications of Reduction</u> 17% of budget represented	2002/03 £000s	2003/04 £000s	2004/05 £000s
Amount	5	5	<u>20003</u> 5
Service Budget Direct Costs		2000/01 Outturn £000s	2001/02 Budget £000s
Staff		N/a	N/a
Supplies & Services		21	30
Etc		N/a	N/a
TOTAL		N/a	N/a
Effect of proposal on service users or others	None		
Staffing Implications	2002/03	2003/04	2004/05
Current service staffing (FTE)	N/a	N/a	N/a
Post(s) deleted (FTE)	N/a	N/a	N/a
Current Vacancies (FTE)	N/a	N/a	N/a
Individuals at risk (FTE)	N/a	N/a	N/a
Geographical Implications		None	
Effect on other departments and corporate priorities		None	
Benchmarking Information	<u> </u>	None	
Other service implications (Continue overleaf if necessary)		None	
Signature: Date:			

SERVICE AREA Corporate Services	Proposal No:	10	
			-
Details of Proposed Reduction: make a reduction of 1% in all supplies and services across printing done within the Committee secretariat through the			
Type of Reduction (delete as appropriate)			
Decisions already taken Efficiency/Restructuring Service Reduction Other			
Date to be implemented from: use of IT from 1/4/03 1% reduction from	n 1/4/02. Administr	ation efficiencies	and better
Financial Implications of Reduction 1.% of budget represented in year 1, rising by 1% for years 2 and 3	2002/03 £000s	2003/04 £000s	2004/05 £000s
Amount	6	14	19
Service Budget Direct Costs		2000/01 Outturn £000s	2001/02 Budget £000s
Staff			
Supplies & Services		633.6	612.6
Etc			
TOTAL		633.6	612.6
Effect of proposal on service users or others	None	L	
Staffing Implications	2002/03	2003/04	2004/05
Current service staffing (FTE)	N/a	N/a	N/a
Post(s) deleted (FTE)	N/a	N/a	N/a
Current Vacancies (FTE)	N/a	N/a	N/a
Individuals at risk (FTE)	N/a	N/a	N/a
Geographical Implications		None	
Effect on other departments and corporate priorities		None	
Benchmarking Information		None	
Other service implications (Continue overleaf if necessary)		None	-
Signature: Date:			

SERVICE AREA	Information Technology	Proposal No:	11	
	eduction: A reduction in ving together with a one-off saving pments(one-year only) and reducti		2/2003. A redu	ction in
Type of Reduction (de	ete as appropriate)			
Decisions alread Efficiency/Restri Service Reducti Other	ucturing on			
Date to be implemente	<u>d from:</u> 1/4/02			
Financial Implications5% of budget if Amount	epresented (yr 1) 2 % recurrent	2002/03 £000s 46	2003/04 £000s	2004/05 £000s 20
Sarvice Budget Direct	Costs		2000/01	2001/02
Service Budget Direct	COSIS		<u>Outturn</u> <u>£000s</u>	<u>2001/02</u> <u>Budget</u> <u>£000s</u>
Staff				679.2
Supplies & Services				188.0
Etc				(40.0)
TOTAL				827.2
Effect of proposal on s	service users or others	None		
Staffing Implications		2002/03	2003/04	2004/05
Current service staffing	(FTE)	12	12	12
Post(s) deleted (FTE)		0	0	0
Current Vacancies (FTE)	0	0	0
Individuals at risk (FTE)		<u>0</u>	<u>0</u>	<u>0</u>
Geographical Implicati	<u>ons</u>	None		
Effect on other departr	ments and corporate priorities	None		
Benchmarking Informa	<u>ation</u>	None		
Other service implication (Continue overleaf if neo		None		
Signature: Date:				

SERVICE AREA	Corporate Storage		Proposal No:	12	
Details of Proposed	d Reduction:	Reduction in Sup	plies and Service	es Budget	
Type of Reduction	(delete as appropriat	<u>:e)</u>			
Docisions al Efficiency/ re Service Red Other	estructuring				
Date to be impleme	ented from:	1 April 2002			
Financial Implication	ons of Reduction		2002/03	2003/04	2004/05
8.% of budget r	epresented		£000s	£000s	£000s
Amount			8	8	8
Service Budget Dir	ect Costs			2000/01 Outturn £000s	2001/02 Budget £000s
Staff				40	42
Supplies & Services				55	63
Etc					
TOTAL				<u>95</u>	<u>105</u>
Effect of proposal of	on service users or o	thers 1	lone		
Staffing Implication	<u>1S</u>		2002/03 £000s	2003/04 £000s	2004/05 £000s
Current service staff	ing (FTE)		None	None	None
Post(s) deleted (FTE	Ē)		None	None	None
Current Vacancies (I	FTE)		None	None	None
Individuals at risk (F	TE)		None	None	None
Geographical Impli	<u>cations</u>		<u> </u>	None	
Effect on other dep	artments and corpor	ate priorities		None	
Benchmarking Info	rmation			None	
Other service impli (Continue overleaf if				None	
Signature: Date: 28 August 200	Geoffrey J Organ1				

SERVICE AREA	Office Services	Proposal No:	13	
Details of Proposed				
time post to part-time	ts, this will release one vacant post and e.	reduce the curr	ent vacant supe	rvisors full-
Type of Reduction ((delete as appropriate)			
Decisions alr	ready taken			
Efficiency/Re				
Other				
Date to be impleme	nted from: 1 April 2002			
Financial Implicatio		2002/03	2003/04	2004/05
Amount	t represented, 10% of staffing budget	£000s 12	£000s 12	£000s 12
Service Budget Dire	not Conta		2000/04	2004/02
Service Budget Dire	ect Costs		<u>2000/01</u> Outturn	2001/02 Budget
Staff			<u>£000s</u> 121.4	£000s 121.1
Supplies & Services			9.2	18.9
Income			(26.8)	(51.3)
TOTAL			103.8	88.7
Effect of proposal of	on service users or others	None		
Staffing Implication	<u>ıs</u>	2002/03	2003/04	2004/05
Current service staffi	ng (FTE)	7.54	7.54	7.54
Post(s) deleted (FTE)	0.8	0.8	0.8
Current Vacancies (F	FTE)	2	2	2
Individuals at risk (F7	ΓΕ)	<u>None</u>	<u>None</u>	<u>None</u>
Geographical Implic	<u>cations</u>		None	
Effect on other department of the contract of	artments and corporate priorities	Ма	arginal reduction	in
Benchmarking Info	rmation		None	
Other service implie (Continue overleaf if			None	

SERVICE AREA Town Hall Kitchen	Proposal No:	14	
Details of Proposed Reduction: The Town Hall K			
budget was the final phase of the works budget. A capital bi 2002/03. The remainder of this will be used to provide the R			k in
Type of Reduction (delete as appropriate)			
Decisions already taken Efficiency/Restructuring Service Reduction			
Other Date to be implemented from: 1 April 2002			
Financial Implications of Reduction	2002/03	2003/04	2004/05
64% of budget represented	£000s	£000s	£000s
Amount	16	16	16
Service Budget Direct Costs		2000/01 Outturn £000s	2001/02 Budget £000s
Staff		0	0
Supplies & Services		0	25
TOTAL		<u>0</u>	<u>25</u>
Effect of proposal on service users or others			
Staffing Implications	2002/03 £000s	2003/04 £000s	2004/05 £000s
Current service staffing (FTE)			
Post(s) deleted (FTE)	None	None	None
Current Vacancies (FTE)	None	None	None
Individuals at risk (FTE)	<u>None</u>	<u>None</u>	<u>None</u>
		None	
Geographical Implications		None	
Effect on other departments and corporate priorities		Reduced rechar	ge
			ge
Effect on other departments and corporate priorities		Reduced rechar	ge

SERVICE AREA Co	prporate procurement, property	Proposal No:	15	
Details of Proposed Recreviews. The majority of the anticipated in year 1.	fluction: Rationalisations ne savings will not be realised unt	across the division across the division across 2 and 3, an		
Type of Reduction (dele	te as appropriate)			
Decisions already Efficiency/Restruction Service Reduction Other	cturing			
Date to be implemented	from: 1 April 2002, with the	full effects from 1	April 2003	
Financial Implications o% of budget rep		2002/03 £000s	2003/04 £000s	2004/05 £000s
Amount% of budget repr		40	110	110
Service Budget Direct C			2000/01 Outturn £000s	2001/02 Budget £000s
Staff			539.4	520.1
Supplies & Services			145.2	153.9
Etc			(124.8)	(71.3)
TOTAL			<u>559.8</u>	602.7
Effect of proposal on se	rvice users or others	None		
Staffing Implications		2002/03 £000s	2003/04 £000s	2004/05 £000s
Current service staffing (F	TE)	22.54	22.54	22.54
Post(s) deleted (FTE)		1.8	2.8	2.8
Current Vacancies (FTE)		4	4	4
Individuals at risk (FTE)		<u>None</u>	<u>None</u>	<u>None</u>
Geographical Implicatio	<u>ns</u>	1	None	
Effect on other departm	ents and corporate priorities		None	
Benchmarking Informat	<u>ion</u>		None	
Other service implication (Continue overleaf if necessity)			None	
Signature:Date:				
1.				

SERVICE AREA	Department – wide	Proposal No:	16	
Details of Proposed		alue review of Procurem		
	across the entire authority. This has been deducted from each			epartment to
acriieve, and this sum	i nas been deducted nom each	Departments cash plan	illing target.	
Type of Reduction (delete as appropriate)			
Decisions alre				
Efficiency/Red Service Redu				
Other	CHOTI			
Date to be implemen	nted from: 1/4/02			
Financial Implication		2002/03	2003/04	2004/05
N/A% of but		<u>£000s</u> 26.4	<u>£000s</u> 26.4	£000s 26.4
7 WITOGINE		20.1	20.1	20.1
Service Budget Dire	ct Costs		2000/01	2001/02
			Outturn £000s	Budget £000s
Staff			N/	N/a
Supplies & Services			N/a	N/a
Etc			N/a	N/a
TOTAL			<u>N/a</u>	<u>N/a</u>
Effect of proposal of	n service users or others	None		
Staffing Implications	<u>s</u>	2002/03	2003/04	2004/05
Current service staffir	ng (FTE)	N/a	N/a	N/a
Post(s) deleted (FTE)		N/a	N/a	N/a
Current Vacancies (F	TE)	N/a	N/a	N/a
Individuals at risk (FT	E)	0	0	0
Geographical Implic	ations ations	1	None	
Effect on other depart	rtments and corporate priori	ties_	None	
Benchmarking Infor	<u>mation</u>		None	
Other service implic			None	
(Continue overleaf if r	necessary)			
Signature: Date:				

SERVICE AREA	T and Customer Access	Proposal No:	17	
Details of Proposed Resavings to be made from accordingly.	eduction: The Best Value rn this area. The Department's cash p			
Type of Reduction (de	lete as appropriate)			
Decisions alrea Efficiency/Restr Service Reducti Other Date to be implemente	ructuring ion			
			2222/24	
Financial Implications0.7% of budge		2002/03 £000s	2003/04 £000s	2004/05 £000s
Amount		2.5	2.5	2.5
Service Budget Direct	Costs		2000/01 Outturn £000s	2001/02 Budget £000s
Staff			N/a	230.4
Supplies & Services			N/a	49.9
Etc				
TOTAL			<u>N/a</u>	280.3
Effect of proposal on s	service users or others	None	l	
Staffing Implications		2002/03	2003/04	2004/05
Current service staffing	(FTE)	11	11	11
Post(s) deleted (FTE)		0	0	0
Current Vacancies (FTE	≣)	0	0	0
Individuals at risk (FTE)		<u>0</u>	<u>0</u>	<u>0</u>
Geographical Implicat	<u>ions</u>		None	
Effect on other depart	ments and corporate priorities		None	
Benchmarking Information	ation_		None	
Other service implicat (Continue overleaf if nee			None	
Signature: Date:				

SERVICE AREA Fin	ancial Services	Proposal No:	18	
	uction: The Best Value review his area. The Department's cash			
Type of Reduction (delet	e as appropriate)			
Decisions already Efficiency/Restruc Service Reduction Other	turing			
Date to be implemented	from:			
Financial Implications of 4.5% of budget r		2002/03 £000s	2003/04 £000s	2004/05 £000s
Amount	-	23	23	23
Service Budget Direct Co	<u>osts</u>		2000/01 Outturn £000s	2001/02 Budget £000s
Staff			338	366
Supplies & Services			40	54
Etc				
TOTAL			<u>378</u>	<u>420</u>
Effect of proposal on ser	rvice users or others	None	-	
Staffing Implications		2002/03	2003/04	2004/05
Current service staffing (F	TE)	17	17	17
Post(s) deleted (FTE)		0	0	0
Current Vacancies (FTE)		0	0	0
Individuals at risk (FTE)		<u>0</u>	<u>0</u>	<u>0</u>
Geographical Implication	<u>1S</u>		None	
Effect on other departme	ents and corporate priorities		None	
Benchmarking Information	<u>on</u>		None	
Other service implication (Continue overleaf if neces			None	
Signature: Date:				

SERVICE AREA Human Resources & Employment	Proposal No:	19	
equalities			
<u>Details of Proposed Reduction:</u> The Best Value review of savings to be made from this area. The Department's cash accordingly.			
Type of Reduction (delete as appropriate)			
Decisions already taken Efficiency/Restructuring Service Reduction Other			
Date to be implemented from:			
Financial Implications of Reduction 0.7% of budget represented	2002/03 £000s	2003/04 £000s	2004/05 £000s
Amount	9	9	9
Service Budget Direct Costs		2000/01 Outturn £000s	2001/02 Budget £000s
Staff		N/a	1,018
Supplies & Services		N/a	381
Etc		N/a	(165)
TOTAL		N/a	1,234
Effect of proposal on service users or others	None	•	
Staffing Implications	2002/03	2003/04	2004/05
Current service staffing (FTE)	N/k	N/k	N/k
Post(s) deleted (FTE)	0	0	0
Current Vacancies (FTE)	0	0	0
Individuals at risk (FTE)	<u>0</u>	<u>0</u>	<u>0</u>
Geographical Implications	1	None	
Effect on other departments and corporate priorities		None	
Benchmarking Information		None	
Other service implications (Continue overleaf if necessary)		None	
Signature: Date:			

<u>SERVICE AREA</u> Business Support – Control Departmental Costs	entral I	Proposal No:	20	
Details of Proposed Reduction: by reviewing postal arrangements.	he proposal is to	reduce the de	partmental post	age budget
Type of Reduction (delete as appropriate)				
Decisions already taken Efficiency/Restructuring Service Reduction Other				
Date to be implemented from: 1	April 2004			
Financial Implications of Reduction		2002/03	2003/04	2004/05
97% of budget represented Amount		£000s	£000s	£000s
Service Budget Direct Costs			2000/01 Outturn £000s	2001/02 Budget £000s
Staff			0	0
Supplies & Services			50	62
Income				
TOTAL			<u>50</u>	<u>62</u>
Effect of proposal on service users or other	<u>ers</u> No	one		
Staffing Implications		2002/03 £000s	2003/04 £000s	2004/05 £000s
Current service staffing (FTE)		0	0	0
Post(s) deleted (FTE)		0	0	0
Current Vacancies (FTE)		0	0	0
Individuals at risk (FTE)		<u>0</u>	<u>0</u>	<u>0</u>
Geographical Implications	1	1	None	
Effect on other departments and corporate	e priorities		None	
Benchmarking Information			None	
Other service implications (Continue overleaf if necessary)			None	
Signature:Geoffrey J Organ Date: 28 August 2001				

SERVICE AREA Development Unit	Business Support -	- Business	Proposal No:	21	
Details of Proposed holders reduction in the reduction will be	nours following mater		tly a half post vaca service is part of a		
Type of Reduction	delete as appropria	te)			
Decisions all Efficiency/Re Service Redu Other	estructuring uction				
Date to be impleme	nted from:	1 April 2004			
Financial Implication 8% of budge	ens of Reduction et represented		2002/03 £000s	2003/04 £000s	2004/05 £000s
Amount			0	0	10
Service Budget Dire	ect Costs			2000/01 Outturn £000s	2001/02 Budget £000s
Staff				76	107
Supplies & Services				4	12
Income					
TOTAL				<u>80</u>	<u>119</u>
Effect of proposal of	on service users or o	others	None	1	
Staffing Implication	<u>s</u>		2002/03 £000s	2003/04 £000s	2004/05 £000s
Current service staffi	ng (FTE)		4	4	4
Post(s) deleted (FTE)		0	0	0.5
Current Vacancies (F	TE)		0.5	0.5	0.5
Individuals at risk (F)	ΓE)		<u>0</u>	<u>0</u>	<u>0</u>
Geographical Impli	cations		<u> </u>	None	
Effect on other dep	artments and corpo	rate priorities		None	
Benchmarking Info	rmation_			None	
Other service implie (Continue overleaf if				None	
Signature:Ge Date: 28 August 200					
•					

SERVICE AREA CLABS	Proposal No: 2	22	
<u>Details of Proposed Reduction:</u> Reduction in Adm the Greyfriars complex at the end of 2003/2004	in buildings costs	assuming the d	isposal of
Type of Reduction (delete as appropriate)			
Decisions already taken Efficiency/Restructuring Service Reduction Other			
Date to be implemented from: 2004/2005			
	2002/03 £000s	2003/04 £000s	2004/05 £000s
Amount	0	0	100
Service Budget Direct Costs		2000/01 Outturn £000s	2001/02 Budget £000s
Staff		0	0
Supplies & Services			2277.9
Etc			(34.3)
TOTAL			2243.6
Effect of proposal on service users or others	None		
Staffing Implications	2002/03 £000s	2003/04 £000s	2004/05 £000s
Current service staffing (FTE)	4	4	4
Post(s) deleted (FTE)	0	0	0.5
Current Vacancies (FTE)	0.5	0.5	0.5
Individuals at risk (FTE)	0	0	0
Geographical Implications	1	None	
Effect on other departments and corporate priorities		None	
Benchmarking Information	1	None	
Other service implications (Continue overleaf if necessary)		None	
Signature: Date:			

SERVICE AREA Department-wide	Proposal No:	23	
Details of Proposed Reduction: Efficiency savings to	be allocated to	divisions.	
Type of Reduction (delete as appropriate)			
Decisions already taken			
Efficiency/Restructuring			
Service Reduction Other			
Date to be implemented from: 1/4/02			
Financial Implications of Reduction	2002/03	2003/04	2004/05
% of budget represented Amount	<u>£000s</u> 74.1	<u>£000s</u> 232.1	£000s 256.1
Service Budget Direct Costs		<u>2000/01</u> Outturn	2001/02 Budget
		£000s	£000s
Staff		N/a	N/a
Supplies & Services		N/a	N/a
Etc		N/a	N/a
TOTAL		N/a	N/a
Effect of proposal on service users or others	Not known		
Staffing Implications	2002/03	2003/04	2004/05
Current service staffing (FTE)	N/a	N/a	N/a
Post(s) deleted (FTE)	N/k	N/k	N/k
Current Vacancies (FTE)	N/k	N/k	N/k
Individuals at risk (FTE)	N/k	N/k	N/k
Geographical Implications		Not known	
Effect on other departments and corporate priorities		Not known	
Benchmarking Information		Not known	
Other service implications (Continue overleaf if necessary)		Not known	
Signature: Date:			

SERVICE AREA	Audit and Investigations – Investigations team	Proposal No:	24	
	investigations team			
Details of Propose scheme ends in its appointment)	ed Reduction: To cut one perma present form at 31/3/02. (The post is cut			
Type of Reduction	(delete as appropriate)			
Decisions a Efficiency/F Service Red Other	elready taken Restructuring duction			
Date to be implem	ented from: 1/4/02			
staffing)	et represented in Year 1 (7% of	2002/03 £000s	2003/04 £000s	2004/05 £000s
Amount		20	22	22
Service Budget Di	rect Costs		2000/01 Outturn £000s	2001/02 Budget £000s
Staff			279	289
Supplies & Services	5		33	35
(Income)			(25)	(-)
TOTAL			287	324
Effect of proposal	on service users or others	None		
Staffing Implication	<u>ns</u>	2002/03	2003/04	2004/05
Current service staf	fing (FTE)	12	12	12
Post(s) deleted (FT	E)	1	1	1
Current Vacancies	(FTE)	0	0	0
Individuals at risk (F	-TE)	0	0	0
Geographical Impl	lications	1	None	
Effect on other de	partments and corporate priorities		None	
Benchmarking Info	<u>ormation</u>		None	
Other service impl (Continue overleaf i			None	
Signature: Date:				

SERVICE AREA	Audit and Investigations	s – Pro	oposal No:	25	
	Investigations team				
Details of Proposed		owing a review of			f a new
investigations regime,	to either make further co	ost reductions or (generate add	aitional income	
Type of Reduction (d	lelete as appropriate)				
Decisions alre	ady takon				
Efficiency/Res	tructuring				
Service Reduc	ction				
Other Date to be implemen	ted from: 1/4/03				
Financial Implication			2002/03	2003/04	<u>2004/05</u>
7 % of budge			<u>£000s</u> 0	<u>£000s</u> 20	<u>£000s</u> 20
Amount			O	20	20
Service Budget Direct	ct Costs	<u>.</u>		2000/01	2001/02
				Outturn	Budget
Staff				£000s 279	£000s 289
Supplies & Services				33	35
Etc				(25)	(-)
TOTAL				287	324
				20.	
Effect of proposal or	service users or other	<u>rs</u> None			
Staffing Implications			2002/03	2003/04	2004/05
Current service staffing	g (FTE)		12	12	12
Post(s) deleted (FTE)			1	1	1
Current Vacancies (E)	-=\		0	0	0
Current Vacancies (F1	·		0	0	0
Individuals at risk (FTE	Ξ)		0	0	0
Geographical Implica	ations	<u> </u>		None	
Effect on other depa	rtments and corporate	<u>priorities</u>		None	
Benchmarking Inforr	nation			None	
Other service implica				None	
(Continue overleaf if n	ecessary)				
Signature:					
Date:					

SERVICE AREA Electoral Services – City Council	Proposal No: 2	6	
Elections			
Details of Proposed Reduction:			
Reduction in Budget Provision for City Council Bye-Elections	s (from two to one	per annum)	
Type of Reduction (delete as appropriate)			
Decisions already taken Efficiency/Restructuring			
Service Reduction			
Other			
Date to be implemented from: 1/4/02			
Financial Implications of Reduction	2002/03	2003/04	2004/05
52% of budget represented	£000s	<u>£000s</u>	£000s
Amount	13	13	13
Service Budget Direct Costs		2000/01	2001/02
		Outturn	Budget
Chaff		£000s	£000s
Staff		3.8	5.2
Supplies & Services		11.7	16.0
Etc		8.9	4.2
TOTAL		24.4	25.4
Effect of proposal on service users or others If casual v	acancy(ies) arise	there is a stat	utory
requirement, upon receipt of a requisition by 2 electors, to he out elections).	old an election (ex	cept within 6	months of all
Staffing Implications	2002/03	2003/04	2004/05
Current service staffing (FTE)	0	0	0
Post(s) deleted (FTE)	0	0	0
Current Vacancies (FTE)	0	0	0
Individuals at risk (FTE)	0	0	0
Geographical Implications None		l.	
Effect on other departments and corporate priorities No	one		
Benchmarking Information -			
Other service implications None (Continue overleaf if necessary)			
Signature: C.E. Poo Date: 15 August 2001	ole		

SERVICE AREA Emergency Management and Planning Proposal No: **Details of Proposed Reduction:** Reduction in City Council Contribution to Emergency Management and Planning (Compensated by increase in Government Grant until replaced by absorption into S.S.A.) Type of Reduction (delete as appropriate) Efficiency/Restructuring project Other (projected increase in specific Government grants – awaiting confirmation) Date to be implemented from: 1/4/2002 **Financial Implications of Reduction** 2002/03 2004/05 2003/0420.....% of budget represented £000s £000s £000s Amount 18 18 18 **Service Budget Direct Costs** 2000/01 2001/02 Outturn **Budget** £000s £000s Staff 62.7 61.9 Supplies & Services 24.7 23.0 Etc 9.0 4.3 (48.0)Government Grant Income (48.0)TOTAL 42.0 47.6 Effect of proposal on service users or others Staffing Implications 2002/03 2004/05 2003/04 Current service staffing (FTE) 0 0 0 Post(s) deleted (FTE) 0 0 0 Current Vacancies (FTE) 0 0 0 Individuals at risk (FTE) 0 0 0 Geographical Implications None Effect on other departments and corporate priorities None **Benchmarking Information -**Other service implications City Council's net contribution to Emergency Planning function to be (Continue overleaf if necessary) reduced Signature: C.E. Poole Date: 15 August 2001

SERVICE AREA HR & SD – Supported employment Proposal No: 28 Details of Proposed Reduction: The saving relates to the existing scheme for supported employment which ended on 31 March 2001. Under a transitional process existing staff on the scheme will continue to be grant-assisted. The budget within the Town Clerk's and Corporate Resources Dept was used to fund any shortfall between grant aid and actual costs. The scheme previously had up to 38 staff but now has only 29.5 (fte). New Entrants to the scheme will be subject to a new approach to funding. The reduction is therefore the element of the budget which was used to cover shortfalls which is no longer required as the numbers on the scheme have fallen. Type of Reduction (delete as appropriate) Decisions already taken Efficiency/Restructuring Service Reduction Other Date to be implemented from: 1/4/02 **Financial Implications of Reduction** 2002/03 2003/04 2004/05 £000s £000s £000s27% of budget represented, 9% of employee costs Amount 20 20 20 2001/02 **Service Budget Direct Costs** 2000/01 Outturn **Budget** £000s £000s Staff 225 230 Supplies & Services 0 0 Income (157)(150)**TOTAL** 73 75 Effect of proposal on service users or others None **Staffing Implications** 2002/03 2003/04 2004/05 Current service staffing (FTE) 1 1 1 Post(s) deleted (FTE) 0 0 0 Current Vacancies (FTE) 0 0 0 Individuals at risk (FTE) 0 0 0 **Geographical Implications** None Effect on other departments and corporate priorities None **Benchmarking Information** None Other service implications None (Continue overleaf if necessary) Signature:.... Date: